|  |  |
| --- | --- |
|  | Friendliness and cordiality of residents |
| Not good | 3 |
| Quite good | 52 |
| Very good | 214 |
| Null answer (0) | 31 |
| Valid answers | 269 |
| Average evaluation | 2.78 |
|   |   |
| Valid answers | 89.67% |
| Not satisfied (-) Not good | 1.12% |
| On average satisfied (=) Quite good | 19.33% |
| Fully satisfied (+) Very good | 79.55% |

*Table 3 - Friendliness and cordiality of residents*